

No-fix no-fee breakdown call-out service

Q: What do all these leading blue chip companies have in common?



Hanson Aggregates

Part of Hanson plc, one of the world's largest suppliers of heavy building materials to the construction industry, operating in most of the developed countries with 27,000 employees worldwide and turnover exceeding £3.5B. The aggregates division supplies sand and gravel, crushed rock, ready-mix concrete, asphalt and cement.



Bourne Stir Fry

Part of Geest plc which was acquired by Icelandic food group Bakkavor in 2005, operating in seven countries with 16,000 employees and turnover exceeding £1B. Bourne Stir Fry is a major grower of bean sprouts and other vegetables that go into its stir fries which are supplied to leading supermarkets.



GKN Wheels

Part of GKN plc, a major engineering and technology company supplying the world's leading automotive, off-highway and aerospace manufacturers, operating in more than 30 countries with 40,000 employees and turnover exceeding £3.5B. GKN Wheels supplies wheels to tractor makers such as Case, Caterpillar and John Deere.



Firth Rixson Forgings

A division of Firth Rixson Ltd which is a major supplier of engineering components, operating on three continents with 2,000 employees and turnover of £500M. Firth Rixson supplies forgings in a wide range of exotic materials to the aerospace, automotive, defence, oil and gas, power generation and railway industries.



BPI Packaging Services

Part of British Polythene Industries plc, the largest manufacturer of polythene sheet, bags and sacks in Europe as well as being the largest recycler of polythene waste, operating in the UK, Europe and China with 2,800 employees and turnover of £400M. BPI supplies a wide range of industries including agriculture, construction and food.

A: They have all used Gefran Systems Division (GSD)'s no-fix no-fee breakdown call-out service

And, having used GSD's breakdown call-out service once and been highly satisfied with it, they have all used it again when the need has arisen.



Why choose Gefran Systems Division?

In-depth knowledge of the following specialist equipment:

- Variable speed drives for AC and DC motors, including inverters and soft starters
- Servomotors and servodrives – *Allen-Bradley; Contraves; Control Techniques; Gefran**; *Infranor; Lenze; Mitsubishi; NUM Servomac; Panasonic; Parker; Siemens*
- Intelligent servo drives – *Gefran**; *Lenze*
- PLCs – *Allen-Bradley; GE Fanuc; Lenze; Gefran**; *Mitsubishi; Omron; Siemens; Telemecanique; Vipa**
- Multi-axis motion controllers – *Baldor/Optimised Control; Trio Motion Technology**

* denotes that GSD is a Systems Integrator for this manufacturer's equipment.

Experience and expertise in:

- Designing electrical and control systems for a broad range of applications
- Sizing electrical motors and drives for powering your plant and machinery
- Programming many different makes and types of PLC and motion controller
- Writing bespoke software for a broad range of automation applications
- Commissioning individual machines and multi-machine production lines
- Sourcing and supplying replacements for old and obsolescent components
- Upgrading or replacing obsolete or worn-out components
- Electrical and mechanical fault-finding and diagnostic skills

How quickly can Gefran respond?

Gefran has a network of highly experienced engineers strategically located around the UK, which facilitates a rapid response. An engineer can usually be with you within 24 hours of an urgent request for help.

Once the problem is diagnosed, can Gefran source any necessary parts?

Yes, if they're available. If not, we would try to get faulty parts repaired, or replace them with their nearest direct equivalent.

How quickly will Gefran get me back into production?

We'll do our best to get you back into production in the shortest time possible.

If Gefran fails to fix the problem, will I still be charged for the visit?

No! Under Gefran's no-fix no-fee policy, you won't be charged for the visit.

If you have a problem with electrical or control equipment and you need help to fix it urgently, please contact Gefran:

t: +44 (0)8452 604555 e: sales@gefran.co.uk w: www.gefran.co.uk